



Young V&A
Cambridge Heath Road
London E2 9PA

Young V&A Family Workshop

Visitor Information

Booking information:

- During our family workshop, adults are required to participate alongside their children. Only children need to have tickets.
- We recommend the ratio to be at least one adult per three children. We are not able to accommodate more than one adult per group.
- Young V&A Family Workshops are for a specific age range, as advertised on our website. We are not able to accommodate younger siblings without tickets in the workshop room.
- If you are no longer able to attend, please kindly let the V&A know so we can release your places. Unfortunately, we are only able to offer refunds in exceptional circumstances.
- If the V&A needs to cancel the event due to an emergency, or for any reason beyond the control of the V&A, we will reschedule your booking for a later date or offer a refund.
- Our workshops are for everyone. We know that visiting a museum as a family requires lots of planning. If you would like further information or would like to tell us about your child's needs in advance, please contact us by email: yvalearningevent@vam.ac.uk

Accessibility at the museum:

- Please check our [Access page](#) for full information.
- Our Reading Room near by can be used throughout the day as a relaxed break-out space.
- Our museum entrance is fitted with an induction loop, and we have several interactive hearing caps fitted with induction loops in the museum.
- Ear defenders are available to use during your visit and can be requested at the front desk. These can be taken round the gallery and during the workshop.
- If you'd like to borrow a wheelchair, fill in this [accessibility aid form](#) at least 24 hours in advance of your visit.

Getting here:

- Our [visual story](#) shows you pictures of the museum and how to access our spaces.
- The nearest underground station is Bethnal Green (it's a 2-minute walk from there). The nearest overground station is Cambridge Heath (a 5-minute walk). Please note, the nearest station with step-free access is Whitechapel (0.8 miles).
- Our entrance is step-free and wheelchair accessible.
- Parking for cars is limited, so we advise using public transport. The nearest accessible parking spaces are at [Parmiter Street](#).

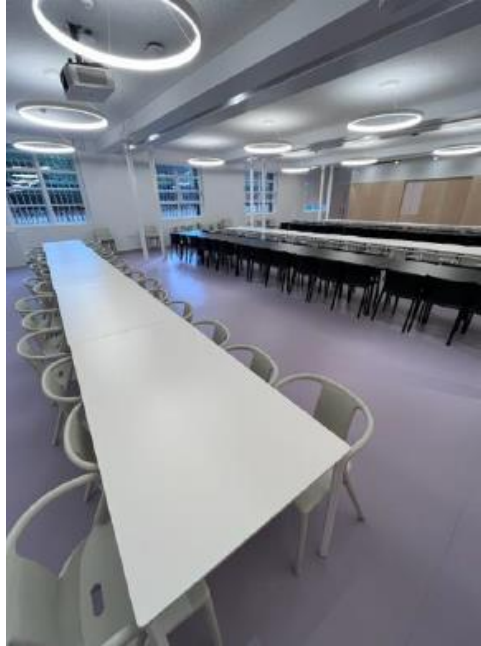
Here is a visual journey from the museum entrance to the Portal Trust Community Room and the Learning Studio where we will be hosting the workshop.



You can either get the lift or take the stairs down to the Portal Trust Community Room for the workshop.



At the bottom of the stairs or lift you will see the doors for the Clore Learning Centre, go through here for the workshop.



Here we have our Community Room, this is where you will get your tickets checked and can wait in this room if you arrive early to the workshop. Tables and chairs can be used by the visitors for picnic.



If you follow along the corridor from the back of the community room (our staff can help you find it) we have our Learning Studio, set up as a workshop space. You will be greeted by the facilitator when you come in.